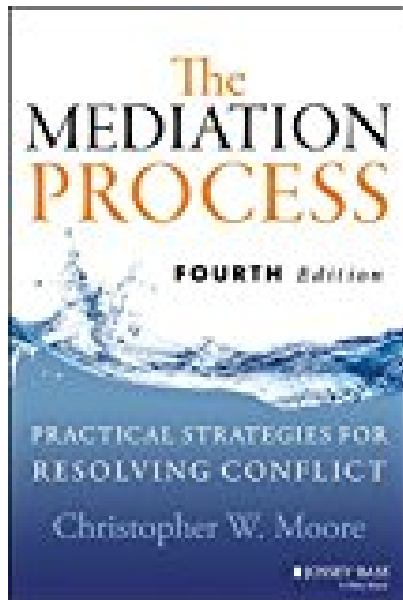


The Mediation Process Practical Strategies for Resolving Conflict



BOOK DETAILS

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- Pages : 704 Pages
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BOOK SYNOPSIS

The Fourth Edition of a seminal work in the field of mediation and conflict resolution. For almost thirty years, conflict resolution practitioners, faculty, and students have depended on *The Mediation Process* as the all-inclusive guide to the discipline. The most comprehensive book written on mediation, this text is perfect for new and experienced conflict managers working in any area of dispute resolution—family, community, employment, business, environmental, public policy, multicultural, or international. This is the experts guide, and the Fourth Edition has been expanded and revised to keep pace with developments in the field. It includes new resources that will promote excellence in mediation and help disputants reach durable agreements and enhance their working relationships. Includes expanded information on the latest approaches for providing mediation assistance. Features comprehensive guidelines for selecting the right strategy for both common and unique problems. Utilizes updated, contemporary case studies of all types of disputes. Offers expanded coverage of the growing field and practice of intercultural and international mediation.

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